

Bobbi was assigned a couple action items during the Local Agency conference call. She has looked into those items and has the following to report:

- **ACTION ITEM:**  
Find out if a problem report has been written to allow multiple people access to a single household or household member's folder at the same time.  
**STATUS:**  
Yes, a problem report has been written. The Spirit Change Control Working Group has agreed to this enhancement. It has not yet been assigned to a software release.
- **ACTION ITEM:**  
Define a Note Subject usable for the Midcertification Assessment visit.  
**STATUS:**  
This has been done and is available in the system now. So there is now a MIDCERT ASSESSMENT appointment type and a "Midcert Assessment" Note Subject.